

## MALAYSIAN INSTITUTE OF DEFENCE AND SECURITY (MiDAS)

No.	KPI	Target	Achivement	Note
1.	Management of Complaints Received by Ministry of Public Complaints Bureau (CPA) Taken to Action and Notified Within 15 Days.	100%	100%	No complaints received.
	Management of the Ministry's Customer Satisfaction Index through the implementation of the Customer Satisfaction Survey.	4	100%	No reports of dissatisfaction were received during the assessment period.
2.	Multilateral collaboration. <b>PS5T KPI</b> .  Enhancing cooperation, producing solutions/suggestions and new iniatitives through discussion and meeting such as ADSOM, ADMM and NADI comprises of: 1 x Annual Meeting and retreat 3 x Workshops/Seminars NADI.	100%	100%	<b>Network of ASEAN Defence and Security Institutions (NADI)</b>  a. Network of ASEAN Defence and Security Institutions (NADI) Annual Meeting on 30 March until 1 April 2021.  b. Track II NADI Workshop "Strengthening Defence Cooperation in ASEAN Health Security" on 17 until 19 August 2021.  c. Track II NADI Workshop "Emerging Technologies and its Impacts to Defence and Security" on 29 & 30 September 2021.  d. Network of ASEAN Defence and Security Institutions (NADI) Workshop on 12 & 13 October 2021.

3.	<p>Generating knowledge and information sharing in the field of defence and security <b>PS5T KPI</b>.</p> <p>Organise forums, conferences, seminars, talks, dialogues, roundtable discussion nationally and internationally on issues of current concerns to generate knowledge and information sharing.</p> <p>a. Putrajaya Forum/MiDAS Conference.</p> <p>b. 2 x MiDAS Talk.</p> <p>c. 6 x MiDAS Dialogue/Round Table Discussion.</p>	100%	55.6%	<p>a. <b>Putrajaya Forum/Conference:</b> Postponed because of pandemic Covid-19 (0%).</p> <p>b. <b>MiDAS Talk</b> (50%).</p> <p>(1) Forum Chief's Circle Talk (CCT) Siri 1/2021 at Wisma Perwira ATM on 7 Apr 2021 .</p> <p>c. <b>MiDAS Executive Dialogue</b> (66.7%)</p> <p>(1) MiDAS Executive Dialogue Serial 1/2021 "Maritime Sovereignty Amidst Covid Pandemic" on 18 August 2021.</p> <p>(2) MiDAS Executive Dialogue Siri 2/2021 "Air Vice-Marshel Geoffrey Harland - Commander Integrated Area Defence System (CIADS)" on 7 September 2021.</p> <p>(3) MiDAS Executive Dialogue Siri 3/2021 "Regional Maritime Security Amidst Neo-Security Challenges" on 14 September 2021.</p> <p>(4) MiDAS Executive Dialogue Siri 4/2021 "Malaysia a Maritime Nation: History and Way Forwards" on 21 October 2021.</p>
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4.	<p>Published reports and journals to disseminate knowledge and research findings from within and foreign researchers/contributors <b>KPI</b>.</p> <p>a. 2 x Journal Defence Security.</p> <p>b. 1 x MiDAS Digest.</p> <p>c. 1 x Putrajaya Forum/MiDAS Conference Report.</p> <p>d. 1 x MiDAS Touch.</p>	100%	80%	<p>a. Published JDS - Vol 14/2021 on August 2021 (80%) and Vol 15/2021 on December 2021 (0%).</p> <p>b. Published MiDAS Digest - Serial 7/2020 on September 2021 (100%).</p> <p>c. Published MiDAS Touch - Seial 8/2020 on October 2021 (90%).</p>
5.	<p>Ministry Performance Indicator (MPI). <b>MPI</b></p> <p><u>Efficiency and Effectiveness of Public Service Delivery</u></p> <p>Provide awareness related to Defence White Paper (DWP) to the central government, state government, private companies and the community as a whole through the KPP Launching Ceremony, in stages.</p>	6 Awareness program	50% (3 Done)	<p>a. Interaction Session Related Defense White Paper (DWP) to UNISZA on 13 Apr 2021.</p> <p>b. Interaction Session Related Defense White Paper (DWP) to USM on 10 June 2021.</p> <p>c. Interaction Session Related Defense White Paper (DWP) to UPNM on 11 June 2021.</p>