

## MALAYSIAN INSTITUTE OF DEFENCE AND SECURITY (MiDAS) JULY 2022

No.	KPI	Target	Achivement	Note
1.	Management of Complaints Received by Ministry of Public Complaints Bureau (CPA) Taken to Action and Notified Within 15 Days.	100%	100%	No complaints received.
	Management of the Ministry's Customer Satisfaction Index through the implementation of the Customer Satisfaction Survey.	4	100%	No reports of dissatisfaction were received during the assessment period.
2.	Multilateral collaboration. <b>PS5T KPI</b> .  Enhancing cooperation, producing solutions/suggestions and new iniatitives through discussion and meeting such as ADSOM, ADMM and NADI comprises of:  1 x Annual Meeting and retreat  3 x Workshops/Seminars NADI.	100%	66.7%	<b>Network of ASEAN Defence and Security Institutions (NADI)</b>  a. Network of ASEAN Defence and Security Institutions (NADI) Workshop on 17 May & 18 May 2022.  b. The Track II Network of ASEAN Defence and Security Institutions (NADI) Workshop on theme "ASEAN Security Challenges in the Next Five Years" on 28 June until 30 June 2022.

3.	<p>Generating knowledge and information sharing in the field of defence and security <b>PS5T KPI</b>.</p> <p>Organise forums, conferences, seminars, talks, dialogues, roundtable discussion nationally and internationally on issues of current concerns to generate knowledge and information sharing.</p> <p>a. Putrajaya Forum/MiDAS Conference.</p> <p>b. 2 x MiDAS Talk.</p> <p>c. 6 x MiDAS Dialogue/Round Table Discussion.</p> <p>d. 1 x MiDAS-KAS Conference</p>	100%		<p>a. <b>Putrajaya Forum/Conference:</b> Theme : `Shared Regional Responsibility` on 29 March 2022 at MITEC</p> <p>b. <b>MiDAS Talk (0%).</b></p> <p>c. <b>MiDAS Executive Dialogue / Round Table Discussion(%)</b></p> <p>a) MiDAS Dialogue 1 “Regional Security Outlook” oleh Cik Ellina Noor (Director Political Security Affairs, Asia Society Policy Institute) on 27 Jan 2022</p> <p>b) MiDAS Dialogue 2 “Current Issues of Brunei and ASEAN Security” by Lt Col Abdul Rajid bin Haji Zainie, Defense Advisor of Brunei Darussalam, Malaysia And New Zealand High Commission of Brunei Darussalam” on 17 Feb 2022</p> <p>c) Roundtable Talk – Australian High Commissioner AUKiS (Australia UK &amp; US Alliance) on 17 Jan 2022</p> <p>d) Discussion of Maritime Security of MiDAS with PUSMAS @ PUSMAS on 25 April 2022.</p> <p>e) Roundtable Talk : “US Govt and Maritime Issue in the Sea Region” with United States Delegations</p>
			100%	
			0%	
			100%	
			0%	

4.	<p>Published reports and journals to disseminate knowledge and research findings from within and foreign researchers/contributors <b>KPI</b>.</p> <p>a. 2 x Journal Defence Security.</p> <p>b. 1 x MiDAS Digest.</p> <p>c. 1 x Putrajaya Forum/MiDAS Conference Report.</p> <p>d. 1 x MiDAS Touch.</p> <p>e. 1x MiDAS-KAS Conf Report</p>	100%	<p>50%</p> <p>0%</p> <p>0%</p> <p>0%</p> <p>0%</p>	<p>a. Published JDS - Vol 15 2/2021 on 8 June 2022 (100%) and Vol 16 1/2022 on December 2022 (100%).</p>
5.	<p>Ministry Performance Indicator (MPI). <b>MPI</b></p> <p><u>Efficiency and Effectiveness of Public Service Delivery</u></p> <p>Provide awareness related to Defence White Paper (DWP) to the central government, state government, private companies and the community as a whole through the KPP Launching Ceremony, in stages.</p>	6 Awareness program	33.3%	<p>a. Roadshow KPP 22 &amp; 23 Mei 2022</p> <p>b. Sesi Penerangan KPP kepada Pelajar IPTA @Dewan Petra 2, UTM Hotel pada 28 Jun 2022</p>