

**MALAYSIAN INSTITUTE OF DEFENCE AND SECURITY (MiDAS) JULY 2023**

No.	KPI	Target	Achivement	Note
1.	Management of Complaints Received by Ministry of Public Complaints Bureau (CPA) Taken to Action and Notified Within 15 Days.			
	Management of the Ministry's Customer Satisfaction Index through the implementation of the Customer Satisfaction Survey.			
2.	<p>Multilateral collaboration. <b>PS5T KPI</b>.</p> <p>Enhancing cooperation, producing solutions/suggestions and new initiatives through discussion and meeting such as ADSOM, ADMM and NADI comprises of:</p> <p>1 x Annual Meeting and retreat</p> <p>3 x Workshops/Seminars NADI.</p>	<p>100%</p> <p>100%</p>	100%	<p>a) 6th Annual Meeting of ASEAN Defense and Security Institutions Year 2023 - 14 Mac 2023 &amp; 15 Mac 2023 - Hotel Borobudur, Central Jakarta</p> <p>b) NADI Workshop on “ASEAN Strategic Equilibrium with Major Powers amid Changing World Order” by the Strategic Studies Center (SSC), National Defence Studies Institute (NDSI), Thailand –Via Zoom Online on 21 June 2023</p>

3.	<p>Generating knowledge and information sharing in the field of defence and security <b>PS5T KPI</b>.</p> <p>Organise forums, conferences, seminars, talks, dialogues, roundtable discussion nationally and internationally on issues of current concerns to generate knowledge and information sharing.</p> <p>a. Putrajaya Forum/MiDAS Conference. 100%</p> <p>b. 2 x MiDAS Talk. 100%</p> <p>c. 6 x MiDAS Dialogue/Round Table Discussion. 100%</p> <p>d. 1 x MiDAS-KAS Conference 100%</p>		50%	<p>a) Putrajaya Forum/MiDAS Conference</p> <p>b) MiDAS Talk.</p> <p>MiDAS Talk 1/2023 -Baroness Goldie, Minister of State, Ministry of Defence UK</p> <p>c) MiDAS Dialogue/Round Table Discussion.</p> <ol style="list-style-type: none"> <li>1. MiDAS Dialogue 1/2023 - Joint Staff College (JSDF Delegation) – 13 February 23</li> <li>2. Roundtable Talk 1/2023 - Military Air and Naval Attaché -Maritime Security – 16 February 23</li> <li>3. Roundtable Talk 2/2023 - Dr Kogila Balakrishnan – Comparative Technology – 14 February 23</li> <li>4. MiDAS Dialogue 2/2023 -led by Lieutenant General Devendra Pratap Pandey - The delegations from HCC India – 14 March 23</li> <li>5. MiDAS Dialogue 3/2023 -College (CFC) National Security Programme (NSP) Canadian Forces - 30 March 23</li> <li>6. Roundtable Talk 3/2023 - with Mr Yalkun Uluyol, Research and Teaching Assistant at the Koc University, Turkey and Visiting Researcher at the National University of Malaysia – 9 March 23</li> <li>7. Roundtable Talk 4/2023 - from Mr. Liu Shiguang, Minister Counsellor (Political), and Ms. Yao Yinghua, First Secretary (Political Section) from the Embassy of the People's Republic of China in</li> </ol>
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4.	<p>Published reports and journals to disseminate knowledge and research findings from within and foreign researchers/contributors <b>KPI</b>.</p> <p>a. 2 x Journal Defence Security.</p> <p>b. 1 x MiDAS Digest.</p> <p>c. 1 x Putrajaya Forum/MiDAS Conference Report.</p> <p>d. 1 x MiDAS Touch.</p> <p>e. 1x MiDAS-KAS Conf Report</p>	100%		<p>a) Published JDS -Vol. 17 2/2022 (100%) - Vol. 18 1/2023 (60%) &amp; Vol. 19 2/2023 (0%)</p> <p>b) MiDAS Digest -Published MiDAS Digest 9/2022 on 31 May 2022</p> <p>c) Putrajaya Forum Report</p> <p>d) MiDAS Touch -Published MiDAS Touch Serial 2022 (100%) on 18 April 2023</p>
5.	<p>Ministry Performance Indicator (MPI). <b>MPI</b></p> <p><u>Efficiency and Effectiveness of Public Service Delivery</u></p> <p>Provide awareness related to Defence</p>	4 Awareness program		<p>a) 15 Feb 2023 - Perbincangan dan Penerangan KPP Bersama Program Pengurusan Pasukan, Institut Pegawai Kanan, Port Dickson, Negeri Sembilan</p>

**MPI** = Ministry Performance Indicator | **DWP** = Defence White Paper | **TIER2 2** = Key Performance Indicators Tier 2 (CE) |  
 PS5T = Perancangan Strategik 5 Tahun Kementerian Pertahanan |

	<p>White Paper (DWP) to the central government, state government, private companies and the community as a whole through the KPP Launching Ceremony, in stages.</p>			<p>b) 8 Mac 2023 - Penerangan KPP dan Total Defence bersama Pusat Peperangan Bersama, Institut Kemahiran Islam Malaysia (IKMAS), Kuching, Sarawak.</p> <p>c) Pameran KPP sempena LIMA 2023, 23 hingga 27 Mei 2023, MIEC, Pulau Langkawi.</p>
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