

MALAYSIAN INSTITUTE OF DEFENCE AND SECURITY (MiDAS)

No.	KPI	Target	Achivement	Note
1.	Management of Complaints Received by Ministry of Public Complaints Bureau (CPA) Taken to Action and Notified Within 15 Days.	100%	100%	No complaints received.
	Management of the Ministry's Customer Satisfaction Index through the implementation of the Customer Satisfaction Survey.	4	100%	No reports of dissatisfaction were received during the assessment period.
2.	Multilateral collaboration. PS5T KPI . Enhancing cooperation, producing solutions/suggestions and new initiatives through discussion and meeting such as ADSOM, ADMM and NADI comprises of: 1 x Annual Meeting and retreat 3 x Workshops/Seminars NADI.	100%	100%	Network of ASEAN Defence and Security Institutions (NADI) a. Network of ASEAN Defence and Security Institutions (NADI) Annual Meeting on 30 March until 1 April 2021. b. Track II NADI Workshop "Strengthening Defence Cooperation in ASEAN Health Security" on 17 until 19 August 2021. c. Track II NADI Workshop "Emerging Technologies and its Impacts to Defence and Security" on 29 & 30 September 2021. d. Network of ASEAN Defence and Security Institutions (NADI) Workshop on 12 & 13 October 2021. e. The Track II Network of ASEAN Defence and Security Institutions (NADI) Workshop on theme "ASEAN Centrality in an Era of Great-Power Competition"

MPI = Ministry Performance Indicator | **DWP** = Defence White Paper | **TIER2 2** = Key Performance Indicators Tier 2 (CE) |
PS5T = Perancangan Strategik 5 Tahun Kementerian Pertahanan |

				f. The Track II Network of ASEAN Defence and Security Institutions (NADI) Workshop on theme “ASEAN Centrality in an Era of Great-Power Competition”
3.	<p>Generating knowledge and information sharing in the field of defence and security PS5T KPI.</p> <p>Organise forums, conferences, seminars, talks, dialogues, roundtable discussion nationally and internationally on issues of current concerns to generate knowledge and information sharing.</p> <p>a. Putrajaya Forum/MiDAS Conference.</p> <p>b. 2 x MiDAS Talk.</p> <p>c. 6 x MiDAS Dialogue/Round Table Discussion.</p> <p>d. 1 x MiDAS-KAS Conference</p>	100%	100%	<p>a. Putrajaya Forum/Conference: Postponed because of pandemic Covid-19 (0%).</p> <p>b. MiDAS Talk (50%). Forum Chief’s Circle Talk (CCT) Siri 1/2021 at Wisma Perwira ATM on 7 Apr 2021 .</p> <p>c. MiDAS Executive Dialogue / Round Table Talk (83.3%)</p> <p>a) MiDAS Executive Dialogue Serial 1/2021 “Maritime Sovereignty Amidst Covid Pandemic” on 18 August 2021.</p> <p>b) MiDAS Executive Dialogue Siri 2/2021 “Air Vice-Marshall Geoffrey Harland - Commander Integrated Area Defence System (CIADS)” on 7 September 2021.</p> <p>c) MiDAS Executive Dialogue Siri 3/2021 “Regional Maritime Security Amidst Neo-Security Challenges” on 14 September 2021.</p> <p>d) MiDAS Executive Dialogue Siri 4/2021 “Malaysia a Maritime Nation: History and Way Forwards” on 21 October 2021.</p> <p>e) Round Table Talk - MIDAS had a session about</p>

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				<p>“Challenges And Lessons Learned From Covid19 In Malaysia” with YBhg. Datuk Dr Mohamed Alwi bin Hj Abdul Rahman, Head of Emergency Department, Selayang Hospital on 19th November 2021.</p> <p>d. MiDAS-KAS Conference</p> <p>a) MiDAS-KAS Conference 2021 Towards a Peaceful Sea - Maritime Security Amidst Contemporaneous Challenges on 2 & 3 November 2021.</p>
4.	<p>Published reports and journals to disseminate knowledge and research findings from within and foreign researchers/contributors KPI.</p> <p>a. 2 x Journal Defence Security.</p> <p>b. 1 x MiDAS Digest.</p> <p>c. 1 x Putrajaya Forum/MiDAS Conference Report.</p> <p>d. 1 x MiDAS Touch.</p> <p>e. 1x MiDAS-KAS Conf Report</p>	100%		<p>a. Published JDS - Vol 14/2021 on August 2021 (100%) and Vol 15/2021 on December 2021 (100%).</p> <p>b. Published MiDAS Digest - Serial 7/2020 on September 2021 (100%).</p> <p>c. Published MiDAS Touch - Seial 8/2020 on October 2021 (100%).</p> <p>d. Published MiDAS-KAS Conf 2020 Report in September 2021 (100%)</p>

5.	<p>Ministry Performance Indicator (MPI). MPI</p> <p><u>Efficiency and Effectiveness of Public Service Delivery</u></p> <p>Provide awareness related to Defence White Paper (DWP) to the central government, state government, private companies and the community as a whole through the KPP Launching Ceremony, in stages.</p>	6 Awareness program	100%	<p>a. Interaction Session Related Defense White Paper (DWP) to UNISZA on 13 Apr 2021.</p> <p>b. Interaction Session Related Defense White Paper (DWP) to USM on 10 June 2021.</p> <p>c. Interaction Session Related Defense White Paper (DWP) to UPNM on 11 June 2021.</p> <p>d. Interaction Session Forum "Understanding Terrorism And Counter Terrorism In Malaysia" at Akademi Tentera Darat, Port Dickson, Negeri Sembilan - Kol Dr Nizlan, En Tajuddin on 17 March 2021.</p> <p>e. Interaction Session related in defence white paper in 25 nov 2021.</p> <p>f. Interaction Session related in defence white paper in 18 Mac 2021 Lumut</p>
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